

MASTERING THE CSOS DISPUTE RESOLUTION PROCESS

OFFERED IN MAY 2024

4 hours remote lecturing

Held over 2 days

COURSE INFORMATION

Gain essential skills in Mastering the CSOS Dispute Resolution Process.

This online course covers effective resolution strategies, handling complex disputes, and navigating CSOS applications from start to finish - from drafting applications to dealing with conciliations, adjudication, appeals, and enforcing Adjudication Orders. Led by a seasoned specialist, this course will equip you with the tools to master the Community Schemes Ombud Service's dispute resolution process with confidence.

DATE: 9 and 10 May 2024

TIME: 9:00 to 11:00 - SAST

NUMBER OF HOURS: Four hours, over two days

FEE: R1,390 per delegate. The fee includes any course materials. Full payment must be received three days before the course starts.

PRESENTER: **Auren Freitas dos Santos** - Founder and Director of The Advisory, Community Schemes Specialists

COURSE FORMAT: Presented remotely on Zoom

CERTIFICATE: A certificate of attendance from UCT will be issued to those who attend the entire course

DEADLINE: Registrations close three days before the course starts

TO REGISTER OR FOR MORE INFORMATION:

Email: don.coue@uct.ac.za

Or visit: www.lawatwork.uct.ac.za